

1. Please check one: I am a(n)_____

		Response Percent	Response Count
Advocate		62.4%	83
Board Member		9.0%	12
SEPT Facilitator		11.3%	15
Staff Member		16.5%	22
Office Support (intern)		0.8%	1
answered question			133
skipped question			4

2. CASA's mission statement, policies and procedures reflect a commitment to serving clients of different cultural backgrounds.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know	Rating Average	Response Count
	71.9% (97)	23.0% (31)	1.5% (2)	0.7% (1)	0.7% (1)	2.2% (3)	1.42	135
answered question								135
skipped question								2

3. CASA's volunteer recruitment policies reflect a commitment to valuing volunteer diversity and helping DR/DN Advocates enhance their cultural experience.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know	Rating Average	Response Count
	56.2% (77)	35.0% (48)	4.4% (6)	0.0% (0)	0.7% (1)	3.6% (5)	1.65	137
	answered question							137
	skipped question							0

4. Staff is interested in, and supportive of, cultural diversity within the organization.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know	Rating Average	Response Count
	61.3% (84)	32.8% (45)	2.9% (4)	0.0% (0)	0.0% (0)	2.9% (4)	1.53	137
	answered question							137
	skipped question							0

5. Volunteers are interested in, and supportive of, cultural diversity within the organization.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know	Rating Average	Response Count
	38.0% (52)	38.7% (53)	9.5% (13)	0.0% (0)	0.0% (0)	13.9% (19)	2.27	137
	answered question							137
	skipped question							0

6. Volunteers are offered orientation and ongoing cultural competency education opportunities.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know	Rating Average	Response Count
	46.7% (63)	40.7% (55)	5.9% (8)	0.0% (0)	0.0% (0)	6.7% (9)	1.86	135
	answered question							135
	skipped question							2

7. The cultural diversity among Volunteers is reflective of the diversity among people served by CASA.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know	Rating Average	Response Count
	17.2% (23)	26.9% (36)	20.9% (28)	20.1% (27)	3.0% (4)	11.9% (16)	3.01	134
	answered question							134
	skipped question							3

8. The cultural diversity among the Board is reflective of the diversity among people served by CASA.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know	Rating Average	Response Count
	8.9% (12)	11.9% (16)	14.1% (19)	13.3% (18)	4.4% (6)	47.4% (64)	4.35	135
	answered question							135
	skipped question							2

9. The cultural diversity among Staff is reflective of the diversity among people served by CASA.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know	Rating Average	Response Count
	23.5% (32)	37.5% (51)	14.7% (20)	13.2% (18)	0.0% (0)	11.0% (15)	2.62	136
	answered question							136
	skipped question							1

10. The cultural diversity of clients currently served by CASA is reflective of the cultural diversity of persons most in need of services in the Pikes Peak Region.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know	Rating Average	Response Count
	29.4% (40)	47.8% (65)	6.6% (9)	0.7% (1)	0.0% (0)	15.4% (21)	2.40	136
	answered question							136
	skipped question							1

11. CASA provides adequate ongoing training regarding the cultures of current and potential clients, Volunteers, Staff and the interaction among them.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know	Rating Average	Response Count
	32.8% (44)	46.3% (62)	10.4% (14)	2.2% (3)	0.0% (0)	8.2% (11)	2.15	134
	answered question							134
	skipped question							3

12. CASA conducts effective community outreach in recruiting new Staff, Board Members and Volunteers from different cultural backgrounds.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know	Rating Average	Response Count
	21.2% (29)	35.8% (49)	10.2% (14)	2.9% (4)	0.7% (1)	29.2% (40)	3.14	137
	answered question							137
	skipped question							0

13. Volunteers are encouraged to learn about and respect the communication and other behavioral implications of different client cultures.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know	Rating Average	Response Count
	51.5% (69)	38.8% (52)	3.0% (4)	0.0% (0)	0.0% (0)	6.7% (9)	1.78	134
	answered question							134
	skipped question							3

14. Volunteers are encouraged to openly discuss cultural differences and influences with CASA staff.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know	Rating Average	Response Count
	39.8% (53)	37.6% (50)	9.0% (12)	0.8% (1)	0.8% (1)	12.0% (16)	2.21	133
	answered question							133
	skipped question							4

15. CASA utilizes leadership skills/qualities among Volunteers, clients and Staff of different cultural backgrounds.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know	Rating Average	Response Count
	31.6% (43)	42.6% (58)	6.6% (9)	0.7% (1)	0.0% (0)	18.4% (25)	2.50	136
	answered question							136
	skipped question							1

16. List the two most important diversity-related issues currently facing CASA of the Pikes Peak Region.

	Response Count
	137
	answered question 137
	skipped question 0

17. List two steps CASA could take to enhance its cultural competence.

	Response Count
	137
	answered question 137
	skipped question 0